![ISA CYBERSECURITY logo]

Hosted SIEM for a Leading Canadian Post-Secondary Institution

It is fantastic working with ISA Cybersecurity. We consider them not just a service provider, but as a strategic partner and a trusted advisor. Their experts demonstrate flawless execution – and prove time and again that what's important to us is important to them.

- Santosh Somasekhara – Manager, Cybersecurity & Compliance, Centennial College

Customer:
Centennial College

Organization Size:
Large (4,000+ employees)

Industry:
Education

ISA Service:
Hosted & Managed Services

Solution:
Hosted & Managed SIEM

SECURITY CHALLENGE

- Needed SIEM solution as part of continuing security maturation program to protect student and staff data
- Essential to have round-the-clock monitoring and response for potential issues
- Needed to focus on actionable alerts, fewer false alarms

KEY RESULTS

- Hosted, fully managed SIEM solution that monitors cloud services and on-prem systems across multiple locations
- First-level response and alert configuration helps reduce false positives, reduces burden on internal staff
- Extensive library of use cases makes onboarding new services and systems quick and efficient
- Important phase of security maturation process is sustainably complete

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BUSINESS BENEFITS

Security Information and Event Monitoring

- Reliable 24x7 monitoring and response, time-saving triage of alerts
- Value-added reporting helps monitor both staff and service provider performance, enhanced by threat intelligence and insights specific to the education sector
- Regular meetings with dedicated Level 2 expert and account manager ensure customer needs are met promptly and accurately
- Pain-free integration with authentication platform, office and mail applications, in-house applications, and security systems
- Expert technical staff and an extensive library of use cases make it easier to establish efficient system connections quickly

Improved Security Maturity and Governance

- College now enjoys best-of-breed SIEM solution, constantly monitoring systems at a time when educational institutions are under unprecedented cyber attack
- College has confidence in solution that is a best fit with their current requirements – and will be available and supportable in the long run
- Achieved important milestone in their continuing security and governance maturation program
- Well-positioned to leverage leading technologies like SOAR and UEBA to enhance the SIEM service

ABOUT ISA CYBERSECURITY

ISA Cybersecurity is Canada's leading cybersecurity services and solutions provider, with **three decades of experience** delivering cybersecurity services and people you can trust. We bring in real-world implementations of technology that are essential for client success and maximize the return your cybersecurity investment. Learn more about our Hosted & Managed Services and contact us today.

- ✓ PROUDLY **CANADIAN**
- ✓ SERVICES & PEOPLE YOU CAN **TRUST**
- ✓ RECOGNIZED BY IDC **MAJOR PLAYER**
- ✓ 24/7 BY 365 **SOC 2 TYPE 2**

GET IN TOUCH

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